

Cancellation Policy

Cakesonwheels believes in helping its customers as far as possible, and has therefore a liberal cancellation policy. Under this policy:

We take pride in the quality and range of cakes we bring to you. We also guarantee the quality of our cakes. You must inspect the order and notify us promptly in writing or by phoning our call centre of any dissatisfaction with your order. We will promptly and fully refund the price that do not meet with your reasonable satisfaction or arrange for the delivery of replacement.

We ensure that all our cakes are delivered fresh (baked a couple of hours before delivery) and in good shape to your premises. Should the cake be smudged or crushed during delivery, we will be happy to give you a refund.

Your order can be cancelled as long as you give us sufficient notice of at least 4 hours prior to the delivery time.

Please call our customer service on 9901444121 or email us at support@cakesonwheels.net if you wish to cancel or return your order.